LogicMonitor

LogicMonitor vs. ScienceLogic

LogicMonitor is better than ScienceLogic starting with the moments that matter: faster deployment, easier out-of-the-box configuration management, no hidden costs, and stellar customer service.

Too much work, too little automation. More ScienceLogic customers are switching to LogicMonitor's true all-in-one platform which leverages best in class automation for a superior user experience, dramatic alert noise reduction, faster out-of-the-box configuration and better extensibility (they also love our customer support).

"

With every update or version, the system seems to lose more function or it becomes something you have to pay for."

Current ScienceLogic User*

ScienceLogic locks customers into long-term agreements knowing they won't renew after experiencing the pain of ScienceLogic's bulky customization process which piles on the manual workload for already overwhelmed IT teams. LogicMonitor doesn't. We offer award-winning customer service and don't pile on surprise fees because it's the right thing to do. Our dedication to improving ITOps fuels our dedication to evolving powerful automation capabilities for automated device discovery, faster event correlation, advanced reporting and alerting issue identification so threats are contained before causing damage.

*TrustRadius: https://www.trustradius.com/products/sciencelogic-sl1/reviews?o=critical&qs=pros-and-cons&ms=3#product-details

Challenge

From the deployment onward, ScienceLogic customers lose time and money to a host of missteps: from the months-long deployment process, to costly additional professional support efforts (surprise!) and added headcount for the several FTEs required to maintain and manage the software.

Solution

LogicMonitor customers are up and running in a week or two. Our out-of-the-box configuration doesn't mean more FTEs, so your teams are free to continue innovating and advancing business goals.

Benefits

- Fast onboarding
- Reduced MTTR
- Predictable Pricing
- Quick ROI
- Anomaly Detection
- Insight Across Environments

LogicMonitor advances the technology that expands your business' possibilities

Sign up for a free trial

Should you replace ScienceLogic with LogicMonitor? Yes! Here's why:

ScienceLogic

LogicMonitor

ScienceLogic	LogicMonitor
Months-long deployments By design, a massive professional services effort is required to deploy. It takes months to complete and requires paying extra for the service.	**Online, On Time** Average deployment takes one or two weeks and comes with our award-winning customer services - at no additional cost.
Delayed development Product promises go unfulfilled with just a handful of annual releases which require system-wide downtime every single time.	**Upgrades with an Upside** Our 3-week release cycles are painless and free thanks to them being SaaS-native so there's no costly downtime to reaping the rewards.
Cloud limits Customer must set up collectors in a cloud or hybrid environment.	**Automated for the Cloud** Bring your collectors and our automated capabilities will handle the rest.
Log limits Can only process log files for events and alerts, and doesn't have any anomaly detection or insights.	**Anomaly detection** When you feed LM logs, the product learns the environment to faster surface anomalies, give actionable insights and alert correlation.
Catchy configuration Additional resources required (at an additional cost) whether on-prem or SaaS.	**Automated Configuration** Configuration backups and Netflow analysis don't require additional hardware or costs.
Hidden Costs A massive professional services effort is required to deploy. Customers will be told they must pay extra for the service to get up and running.	**Award-winning service included** We invest in our professional and customer services teams, which is why we can offer superior customer service - at no additional cost

$4 Billion

the yearly cost of troubleshooting and reacting to incidents to US business in diverted time and resources that could be spent on innovation

200 Hours

a US travel company saved 200 hours which would've been spent configuring, building, and maintaining dashboards with their previous toolset

53%

of organizations are looking for ways to consolidate their monitoring tools