

LogicMonitor SmartAdmin services

Enhance Your IT management with LogicMonitor's SmartAdmin services offering

Overview

LogicMonitor's Professional Services team is here to help you get the most out of your LogicMonitor investment. Our LogicMonitor SmartAdmin Service is an innovative portal administration solution designed to ensure your LogicMonitor Envision environment always remains tuned and configured to capitalize on the unique observability and AIOps capabilities of LogicMonitor and ultimately achieving your business goals. Leveraging best practices gained through years of extensive experience we've designed a service with choice at the heart. LogicMonitor SmartAdmin Service options enable you to strategically meet the level of service that you need now and can adapt as your business needs change.

Key features

Proactive Monitoring: On a regular basis, our Professional Services Team will provide a health check report to help identify potential issues with your LogicMonitor Envision portal, as well as recommended remediation actions.

Portal Administration Partnership: Our PS team will work with your LogicMonitor Envision Administrators on a continual basis to ensure that your portal is performing consistently and reliably while meeting your IT management needs.

Easier LogicMonitor Envision Adoption: We'll make it easy for your employees to adopt LogicMonitor Envision while regularly fine tuning it to your changing business needs.

Control and Choice: Every month you choose how much you want to spend, what your priorities are, and where you want our PS team to focus.

Benefits

Reduced Admin Effort: Let our PS team share the workload and free up your LogicMonitor Envision Administrators to work on higher priority initiatives.

Improved Monitoring: Our PS team will establish an ongoing working relationship with your LogicMonitor Envision Administrators to help identify and resolve issues and keep your portal reliable and functioning at peak performance to deliver the exact monitoring data to support your business goals.

Uninterrupted Administration: As adjustments occur in your workforce, we will help make the transition smooth for new employees tasked with the maintenance and management of LogicMonitor Envision.

Optimize return on LogicMonitor investment: Our team will help you take advantage of features and functionality that are currently under or not utilized.

To discuss LogicMonitor's SmartAdmin services offering, reach out to sales@logicmonitor.com.